

## **PERSON SPECIFICATION – Family Mediator**

Criteria	Essential	Desirable	How Assessed
Qualifications	<ul> <li>Qualified solicitor</li> <li>Accredited family mediator</li> </ul>	Other relevant achievements/     Qualifications e.g. Resolution specialist accreditation, membership of panels relevant to the post, other FMC qualifications (CIM, PPC)	C.V. Certificates
Experience	<ul> <li>Appropriate work experience         (2 years+ PQE in family law)</li> <li>Experience of family         mediation work</li> </ul>	<ul> <li>Supervision and training responsibilities</li> <li>Involvement with professional family law organisations or local voluntary or business organisations or</li> </ul>	C.V. Interview
Skills/Abilities/Knowledge	<ul> <li>Detailed knowledge of family law and family mediation framework and regulations</li> <li>Ability to produce accurate work to tight deadlines under pressure.</li> <li>Personal work planning and organisational skills</li> <li>Ability to think clearly &amp;</li> </ul>	<ul> <li>Ability to supervise the caseload of others effectively</li> <li>Knowledge and understanding of our ethos</li> <li>Active interest in what we do and how we do it – empathy &amp; understanding of problems faced by our</li> </ul>	C.V. Interview

	logically & communicate clearly orally and in writing  Good command of written & oral English  Ability to identify problems & their solutions & work on own initiative  Ability to manage own caseload  Effective use of IT  Exceptional client care skills	clients	
Aptitude/Personal Qualities	<ul> <li>Flexible approach to working conditions and working environment</li> <li>Honesty, tolerance, common sense, energy and a good sense of humour</li> </ul>	<ul> <li>Enthusiasm for embracing the new and unfamiliar</li> </ul>	C.V. Interview